

# **Terms & Conditions**

#### Peak Season:

- First night deposit due at time of booking which is not refundable
- Balance due 90 days prior to arrival
- Cancellation within 90 days 100 % cancellation fee (full stay)
- Cancellation within 120 days 50 % cancellation fee (full stay)
- No show bookings 100% cancellation fee (full stay)
- Check in time is 14h00
- Check out time is 10h00
- No noise policy from 23h00
- Dates: 24 Jun 17 Jul, 5 9 Aug, 30 Sept 09 Oct, 8 Dec 05 Jan

# Off-peak Season:

- First night deposit due at time of booking.
- Balance due 7 days prior to arrival
- Cancellation within 7 days 100 % cancellation fee (full stay)
- Cancellation within 14 days 50 % of 1st night deposit
- No show bookings 100% cancellation fee (full stay)
- Check in time is 14h00.
- Check out time is 10h00.
- No noise policy from 23h00.

# **Best Rate Guarantee**

We offer the best available rates. Should you find a lower published rate anywhere online we will gladly match or better that rate. Terms and conditions apply.

# HOTEL FACILITIES

- Bar and lounge
- The Lagoon Restaurant
  - o Continental Breakfast from 06h30 to 07h00
  - Breakfast from 07h00 to 10h00
  - Lunch from 11h30 to 15h00
  - o Dinner from 18h30 to 22h00
- Secure parking
- Swimming pool
- Free Wireless internet access
- Room service
- Laundry service
- Business Centre
- Conference facilities
- Camelot Day Spa

# **ROOMS FEATURES**

- Air-conditioning
- Bath and shower
- Electronic room safe
- Electronic shaver point (110/220V)
- Hair dryer
- International direct dial telephone
- Mini-bar (on request)
- 18-Hour room service
- Writing desk
- Tea and coffee station
- Television featuring:
  - Local radio stations
  - South African TV channels
  - o Selected satellite TV channels

#### ESTATE FACILITIES

- 18 hole Championship golf course
- Mashie course
- Bowling green
- Swimming pool
- 4 floodlit tennis courts
- Paddleboats
- Rowing
- Squash courts
- Action cricket
- Volleyball
- Leisure desk board games and activities
- Bike rides
- Children playground
- Catch and release dam
- Blue flag beach
- Birding and nature trails
- Library
- Superette
- The Snack Shack open Wednesday to Sunday (peak periods Monday to Sunday).
- Viewing deck