

Ford KUGA PremiumCARE

Extended Plan



Peace-of-mind motoring.

Enjoy your vehicle with peace of mind, long after your New Vehicle Limited Warranty expires.

- With more than 1 000 components covered, you're protected for covered repairs down the road.

With Ford **PROTECT PremiumCARE** Extended Plan*, you can protect your vehicle for up to 6 years / 200 000 kilometres.

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle.

Ford **PROTECT**

Your Ford **PROTECT PremiumCARE** Extended Plan is transferable, so if you ever decide to sell your vehicle, the new owner can take advantage of the same great coverage.

Ford **PROTECT** is the only Extended Plan 100% backed by Ford Motor Company.

- Genuine Ford parts are used for repairs.

- Factory-trained and certified technicians.
- Any authorised Ford Dealer can provide service.

2012-2016 Ford **KUGAs** will receive 6 years / 200 000 kilometres of coverage from the in-service date of the vehicle.

Ford **PROTECT** limits your out-of-pocket expenses and protects you from high vehicle repair costs.

- With PremiumCARE there is a zero deductible.
- Coverage is transferable.

For Your Plan**

Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and kilometres. Coverage expires upon reaching either the time or kilometres,

whichever occurs first. Total claims cannot exceed the retail value of the vehicle at time of repair.

Owner's responsibility:

- Properly maintain, use and operate the vehicle in accordance with the recommendations, capacity and operating instructions specified by Ford.
- Have the vehicle properly, regularly serviced at an authorised Ford Dealer, in accordance with the service schedules specified for the vehicle by Ford.
- Deliver the vehicle to an authorised Ford Dealer for carrying out the required repairs and servicing as soon as possible, after the need for such repairs or servicing becomes apparent.

This brochure is intended to provide general information about Ford **PROTECT** coverage. This brochure represents the terms and conditions of coverage.

*Certain restrictions and exclusions apply. See your Dealer for details, or refer to your plan provisions. The 1000+ covered components include, but are not limited to, the components listed in this brochure.

**For customers who have purchased the vehicles in South Africa, Swaziland, Botswana, Lesotho, and Namibia.



Go Further

Ford KUGA PremiumCARE

1 000+ Covered Components

Drive on with the one plan that has more than 1 000 parts covered.

▶ ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Manifold and Bolts
- Manifold (Exhaust and Intake)
- Oil Pan
- Oil Pump
- PCM Module
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/ Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

▶ TRANSMISSION

- All Internally Lubricated Parts
- Release Hubs and Bearings
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts

▶ ELECTRICAL

- Alternator
- Audiophile Sound System
- Charge and Volt Gauges
- Clock (Electric)
- Control Trac® 4WD System
- Driver's Seat Position Sensor
- Dual-Zone Electronic Auto Temp Control
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Coil and Lock
- Ignition Module (Electric)
- Ignition Switch
- Intelligent 4WD Systems
- Power Mirrors (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Power Running Boards
- Radiator Fan Relay
- Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor

- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Temperature Gauge
- Voltage Regulator
- Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

▶ BRAKES

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

▶ FRONT & REAR SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- Load Leveler Suspension System
- MacPherson Struts
- Roll Stability Control
- Spindle and Spindle Support Springs
- Stabiliser Bar
- Tie Rod

▶ REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Hubs, Automatic Front Locking (4WD)
- Locking Rings (4WD)
- Retainers
- Seals and Gaskets
- Universal and Constant Velocity Joints

▶ STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Electronic Power-Assisted Steering
- Idler Arm
- Power Steering Pump/ Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Column

- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Steering Shaft
- Underbody Linkages and Couplings

▶ AIRCONDITIONING & HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Instrument Panel Registers and Air Ducts
- Pulley

▶ HIGH-TECH

- Adaptive Cruise Control
- Adaptive Headlamp System (Excluding Lamp Housing, Bulbs)
- Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- Auto Lock and Auto Unlock System
- Automatic Park Assistant
- FordLink System
- Ford Work Solutions Asset Security (If Equipped)
- Forward Sensing System
- Fuel Mixer (Alternative)
- In-Dash Garmin® Voice-Activated Navigation System (Factory-Installed and Dealer)
- Instrument Cluster (Excluding Dash Pad)
- Intelligent Oil Life Monitor System
- Keyless Entry System (Excluding Door Handles)
- Message Centre
- Parallel Park Assist System
- Power Antenna
- Power Door Locks and Retainer Clips (Excludes Door Handles)
- Power Seat Motors
- Power Window Motors/ Regulators
- Rain-Sensing Wipers
- Rear Console Refrigeration
- Reverse Camera System
- Reverse Sensing System
- SecuriCode™ Keyless Entry
- SecuriLock® Passive Anti-Theft Ignition System
- Sensor (Alcohol)
- SOS Post-Crash Alert System
- Speed Control
- Stationary Elevated Ride Control
- SYNC® MyFord Touch® (Excludes Software Upgrades)
- Trailer Brake Module
- Unique Hybrid/Electric Vehicle

- Components (Excluding High-Voltage Battery and Cables)

▶ AUDIO

- Antenna, Radio (Base Assembly)
- Brackets
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- Compass and Therm Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equaliser, Premium Sound Amplifier (Factory-Installed)
- Rear Entertainment System (Factory-Installed)

▶ SAFETY

- Airbag Module Assembly
- Blind Spot Information System (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Collision Avoidance
- Cross-Traffic System
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers and Sleeves (Safety Belt)
- Key, SecuriLock® (Microchip-Encoded Key)
- Lane Departure Warning
- Lock Cylinder (Door)
- Lock Lever Assembly (Door)
- Lock Lever Assembly (Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly
- Safety Belt Restraint Carrier
- Safety Belt Retractors
- Safety Belt Track Assembly
- Safety Belt Warning Chime Assembly
- Safety Canopy
- Sensors (Airbag)
- Shoulder Strap Track Assembly
- Wiring Assembly (Airbag)

▶ EMISSIONS

- Air Check Valve Assembly
- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assembly
- EGR Control Valve
- EGR Pressure Sensor
- EGR Regulator Assy
- EGR Valve Adapter
- Electronic Throttle Control
- EVAP Vapor Storage Canister

- Idler Air Control Valve
- Knock Sensor
- Mass Air Flow/Intake Air-Temp Sensor
- Oxygen Sensor
- PCV Hose Assembly
- PCV Valve
- PCV Vapor Filter
- Reductant Urea System
- Temperature Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor
- Variable Camshaft Timing (VCT) Phasers

PremiumCARE is so comprehensive, it's easier to tell you what isn't covered:

Bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, side mirrors (glass and housing), rear-view mirror (glass and housing), wheel covers, studs and ornaments, service adjustments (glass and body parts), convertible top and wheels.

Owner maintenance requirements:

Service adjustments and cleaning, software upgrades, fixed (non-moving) body parts, batteries of all types and cables, belts, hoses, hose clamps, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (including catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam, lenses), spark plugs, spark plug wires, squeaks and rattles, tyres, tune-ups, wheel balancing, wheel alignment, LED lights, shock absorbers and compressed natural gas/liquid propane fuel system conversion components.

Components and repairs not covered by PremiumCARE:

Buttons, carpet, clamps, dash pad, door and window handles, knobs, trim, upholstery, CNG/LPG components, tyres, water leaks, wind noise, weatherstrips, fabric, liners, zippers and fasteners.



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